

Introduction

All providers must follow the administrative rules, medical coverage decisions and payment policies contained within the *Medical Aid Rules and Fee Schedules*, Provider Bulletins, and Provider Updates. If there are any services, procedures, or text contained in the physicians' Current Procedural Terminology (CPT®) and federal Healthcare Common Procedure Coding System (HCPCS) coding books that are in conflict with the *Medical Aid Rules and Fee Schedules*, the department's rules and policies take precedence (WAC 296-20-010). All policies in this document apply to claimants receiving benefits from the State Fund, the Crime Victims Compensation Program and Self-Insurers unless otherwise noted.

Questions may be directed to the Provider Hotline at 1-800-848-0811 or to the Crime Victims Compensation Program at 1-800-762-3716.

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GENERAL INFORMATION

EFFECTIVE DATE

This edition of the *Medical Aid Rules and Fee Schedules* is effective for services performed on or after July 1, 2004.

UPDATES AND CORRECTIONS TO THE FEE SCHEDULES

If necessary, corrections to the *Medical Aid Rules and Fee Schedules* will be published on the department's web site at <http://www.lni.wa.gov/ClaimsInsurance/ProviderPay/FeeSchedules/>.

Additional fee schedule and policy information is published throughout the year in the department's Provider Bulletins and Provider Updates that are available on the department's web site at <http://www.LNI.wa.gov/ClaimsInsurance/Providers/ProviderBulletins/default.asp>.

STATE AGENCIES' FEE SCHEDULE AND PAYMENT POLICY DEVELOPMENT

The Washington State government payers coordinate fee schedule and payment policy development. The intent of this coordination is to develop payment systems and policies that make billing and payment requirements as consistent as possible for providers.

The state government payers are:

- The Washington State Fund workers' compensation program (The State Fund), administered by the Department of Labor and Industries (L&I)
- The Uniform Medical Plan, administered by the Health Care Authority (HCA) for state employees and retirees
- The State Medicaid Program, administered by the Medical Assistance Administration (MAA) within the Department of Social and Health Services (DSHS)

These agencies comprise the Interagency Reimbursement Steering Committee (RSC). The RSC receives input from the State Agency Technical Advisory Group (TAG) on the development of fee schedules and payment policies. The TAG consists of representatives from almost all major state professional provider associations.

While the basis for most of the agencies' fee schedules is the same, payment and benefit levels differ because each agency has its own source of funding, benefit contracts, rates and conversion factors.

BECOMING A PROVIDER

WORKERS' COMPENSATION PROGRAM

A provider must have an active L&I provider account number to receive payment for treating a Washington injured worker.

Providers can apply for account numbers by completing a Provider Account Application (form F248-011-000) and Form W9 (form F248-036-000). These forms are available at <http://www.LNI.wa.gov/ClaimsInsurance/ProviderPay/Billing/Provider/> or can be requested by contacting the department's Provider Accounts section or the Provider Hotline.

Contact Information

Provider Accounts

Department of Labor & Industries
PO Box 44261
Olympia, WA 98504-4261
360-902-5140

Provider Hotline

1-800-848-0811

More information about the provider application process is published in WAC 296-20-12401, which can be found in the Medical Aid Rules section.

CRIME VICTIMS COMPENSATION PROGRAM

Providers treating victims of crime must apply for separate accounts with the Crime Victims Compensation Program. Provider Applications (form F800-053-000) and Form W9 (form F800-065-000) for the Crime Victims Compensation Program are available on the department's web site at <http://www.LNI.wa.gov/ClaimsInsurance/CrimeVictims/Forms/default.asp> or can be requested by contacting the Crime Victims Compensation Program.

Contact Information

Crime Victims Compensation Program

Provider Registration
Crime Victims Compensation Program
Department of Labor and Industries
PO Box 44520
Olympia, WA 98504-4520
1-800-762-3716

BILLING INSTRUCTIONS AND FORMS

BILLING PROCEDURES

Billing procedures are outlined in WAC 296-20-125, which can be found in the Medical Aid Rules section.

BILLING MANUALS AND BILLING INSTRUCTIONS

The *General Provider Billing Manual* (publication F248-100-000) and the department's provider specific billing instructions contain billing guidelines, reporting and documentation requirements, resource lists and contact information. These publications can be requested from the department's Provider Accounts section or the Provider Hotline. (Refer to Becoming a Provider for contact information.)

BILLING FORMS

Providers must use the department's most recent billing forms. Using out-of-date billing forms may result in delayed payment. To order new billing forms or other department publications, complete the Medical Forms Request (located under Contact Information on the MARFS CD or on the department's web site at <http://www.LNI.wa.gov/forms/pdf/208063a0.pdf>) and send it to the department's warehouse (address listed on the form).

GENERAL BILLING TIPS



This symbol is placed next to billing tips throughout the policy sections to facilitate correct payments.

SUBMITTING CLAIM DOCUMENTS TO THE STATE FUND

Mailing State Fund bills, reports and correspondence to the correct addresses helps the department pay you promptly.



Reports and chart notes must be mailed separately from bills. Sending reports or chart notes with your bill may delay or even prevent the information from reaching the claims manager.

Item	State Fund Mailing Address
Report of Industrial Injury or Occupational Disease – Accident Report F242-130-000	Department of Labor & Industries PO Box 44299 Olympia, WA 98504-4299
Correspondence, reports and chart notes for State Fund Claims and claim related documents other than bills.	Department of Labor & Industries PO Box 44291 Olympia, WA 98504-4291
State Fund Provider Account information updates	Department of Labor & Industries PO Box 44261 Olympia, WA 98504-4261
UB-92 Forms	Department of Labor & Industries PO Box 44266 Olympia, WA 98504-4266
Bills for Adjustments Bills for Retraining & Job Modification Bills for Home Nursing Bills using the Miscellaneous form	Department of Labor & Industries PO Box 44267 Olympia, WA 98504-4267
Bills for Pharmacy and Compound Prescriptions	Department of Labor & Industries PO Box 44268 Olympia, WA 98504-4268
HCFA 1500 Forms	Department of Labor & Industries PO Box 44269 Olympia, WA 98504-4269
State Fund Refunds (attach copy of remittance advice)	Cashier's Office Department of Labor & Industries PO Box 44835 Olympia, WA 98504-4835

TIPS FOR SUBMITTING DOCUMENTS TO THE STATE FUND

The State Fund uses an imaging system to store electronic copies of all documents submitted on injured workers' claims. This system cannot read some types of paper and has difficulty passing other types through automated machinery.

Do's

Following these tips can help the department process your documents promptly and accurately.

- Submit documents on white 8 ½ x 11- inch paper (one-side only).
- Leave ½ inch at the top of the page blank.
- Submit legible information.
- Put the patient's name and claim number in the upper right hand corner of each page.
- If there is no claim number available, substitute the patient's social security number.
- Emphasize text with asterisks or underlines.
- Staple together all documents pertaining to one claim.
- Include a key to any abbreviations used.
- Reference only one worker/patient in a narrative report or letter.

Don'ts

Please do not submit information in the following manner.

- Don't use colored paper, particularly hot or intense colors.
- Don't use thick or textured paper.
- Don't send carbonless paper.
- Don't use any highlighter markings.
- Don't place information within shaded areas.
- Don't use paper with black or dark borders, especially on the top border.
- Don't staple documents for different workers/patients together.

Following the above tips can prevent significant delays in claim management and bill payment and can help you avoid department requests for information you have already submitted.

DOCUMENTATION REQUIREMENTS

Providers must maintain documentation in workers' medical files to verify the level, type and extent of services provided to injured workers. The department may deny or reduce a provider's level of payment for a specific visit or service if the required documentation is not provided or the level or type of service does not match the procedure code billed. No additional amount is payable for documentation required to support billing.

In addition to the documentation requirements published by the American Medical Association (AMA) in the CPT® book, the department or Self-Insurer has additional reporting and documentation requirements. These requirements are described in the provider specific sections and in WAC 296-20-06101. The department may pay separately for specialized reports or forms required for claims management. For specific documentation requirements see **Appendix H**.

RECORD KEEPING REQUIREMENTS

As a provider with a signed agreement with the department, you are the legal custodian of the injured workers' medical records. You must include subjective and objective findings, records of clinical assessment (diagnoses), as well as reports and interpretations of x-rays, laboratory studies and other key clinical information in patient charts.

Providers are required to keep all records necessary for the department to audit the provision of services for a minimum of five years (See WAC 296-20-02005).

Providers are required to keep all x-rays for a minimum of ten years (See WACs 296-20-121 and 296-23-140).

CHARTING FORMAT

For progress and ongoing care, use the standard **SOAP** (Subjective, Objective, Assessment, Plan and progress) format. In worker's compensation there is a unique need for work status information. To meet this need it is suggested adding **ER** to the SOAP contents. Chart notes must document employment issues, including a record of the patient's physical and medical ability to work, and information regarding any rehabilitation that the worker may need to undergo. Restrictions to recovery, any temporary or permanent physical limitations, and any unrelated condition(s) that may impede recovery must be documented.

SOAP-ER

- S Subjective complaints
- O Objective findings
- A Assessment
- P Plan and progress
- E Employment issues
- R Restrictions to recovery

OVERVIEW OF PAYMENT METHODS

HOSPITAL INPATIENT PAYMENT METHODS

The following is an overview of the department's payment methods for services in the hospital inpatient setting. Refer to Chapter 296-23A WAC in the Medical Aid Rules and the Facility Services section for more information.

All Patient Diagnosis Related Groups (AP-DRG)

The department uses All Patient Diagnosis Related Groups (AP-DRGs) to pay for most inpatient hospital services.

Percent of Allowed Charges (POAC)

The department uses a percent of allowed charges (POAC) payment method for some hospitals that are exempt from the AP-DRG payment method.

Self-Insurers and Crime Victims pay all hospitals using POAC.

The department uses the POAC as part of the outlier payment calculation for hospitals paid by the AP-DRG.

Per Diem

The department uses statewide average per diem rates for five AP-DRG categories: chemical dependency, psychiatric, rehabilitation, medical, and surgical. Some hospitals are paid for all inpatient services using per diem rates. Hospitals paid using the AP-DRG method are paid per diem rates for AP-DRGs designated as low volume.

HOSPITAL OUTPATIENT PAYMENT METHODS

The following is an overview of the department's payment methods for services in the hospital outpatient setting. Refer to Chapter 296-23A WAC in the Medical Aid Rules and the Facility Services section for more detailed information.

Ambulatory Payment Classifications (APC)

The department pays for most hospital outpatient services with the Ambulatory Payment Classifications (APC) payment method.

Professional Services Fee Schedule

The department pays for most services not paid with the APC payment method according to the maximum fees in the Professional Services Fee Schedule.

Self-Insurers and Crime Victims pay for most radiology, pathology, laboratory, physical therapy, and occupational therapy services according to the maximum fees in the Professional Services Fee Schedule.

Percent of Allowed Charges (POAC)

Hospital outpatient services that are not paid with the APC payment method, the Professional Services Fee Schedule or by department contract are paid by a POAC payment method.

Self-Insurers and Crime Victims use POAC to pay for hospital outpatient services that are not paid with the Professional Services Fee Schedule.

AMBULATORY SURGERY CENTER PAYMENT METHODS

Ambulatory Surgery Center (ASC) Groups

The department uses a modified version of the ASC Grouping system that was developed by the Centers for Medicare and Medicaid Services (CMS) to pay for facility services in an ASC. Refer to Chapter 296-23B WAC in the Medical Aid Rules and the Facility Services section for more information.

PROFESSIONAL PROVIDER PAYMENT METHODS

Resource Based Relative Value Scale (RBRVS)

The department uses the Resource Based Relative Value Scale (RBRVS) to pay for most professional services. More information about RBRVS is contained in the Professional Services section. Services priced according to the RBRVS fee schedule have a fee schedule indicator of R in the Professional Services Fee Schedule.

Anesthesia Fee Schedule

The department pays for most anesthesia services using anesthesia base and time units. More information is available in the Professional Services section.

Pharmacy Fee Schedule

The department pays pharmacies for drugs and medications according to the pharmacy fee schedule. More information is available in the Professional Services section.

Average Wholesale Price (AWP)

The department's rates for most drugs dispensed from a prescriber's office are priced based on a percentage of the average wholesale price (AWP) or the average average wholesale price (AAWP) of the drug. Drugs priced with an AWP or AAWP method have a fee schedule indicator of D and AWP in the Dollar Value columns in the Professional Services Fee Schedule.

Clinical Laboratory Fee Schedule

The department's clinical laboratory rates are based on a percentage of the clinical laboratory rates established by CMS. Services priced according to the department's clinical laboratory fee schedule have a fee schedule indicator of L in the Professional Services Fee Schedule.

Flat Fees

The department establishes rates for some services that are not priced with other payment methods. Services priced with flat fees have a fee schedule indicator of F in the Professional Services Fee Schedule.

Department Contracts

The department pays for some services by contract. Some of the services paid by contract include TENS units and supplies, utilization management, chronic pain management and chemically related illness center services. Services paid by department agreement have a fee schedule indicator of C in the Professional Services Fee Schedule. Crime Victims does not contract for these services. Please refer to the appropriate Provider Bulletin for additional information.

By Report

The department pays for some covered services on a by report basis as defined in WAC 296-20-01002. Services paid by report have a fee schedule indicator of N in the Professional Services Fee Schedule.

BILLING CODES AND MODIFIERS

The department's fee schedules use the federal HCPCS and agency unique local codes.

HCPCS Level I codes are the CPT® codes that are developed, updated and copyrighted annually by the AMA. There are three categories of CPT® codes:

CPT® Category I codes are codes used for professional services and pathology and laboratory tests. These services are clinically recognized and generally accepted services, not newly emerging technologies. These codes consist of five numbers (e.g., 99201).

CPT® Category II codes are optional codes used to facilitate data collection for tracking performance measurement. These codes consist of four numbers followed by the letter F (e.g., 0001F).

CPT® Category III codes are temporary codes used to identify new and emerging technologies. These codes consist of four numbers followed by the letter T (e.g., 0001T).

HCPCS Level I modifiers are the CPT® modifiers that are developed, updated and copyrighted annually by the AMA. CPT® modifiers are used to indicate that a procedure or service has been altered without changing its definition. These modifiers consist of two numbers (e.g., -22). The department does not accept the five digit modifiers.

HCPCS Level II codes, commonly called HCPCS (pronounced Hick-Picks), are updated annually by CMS. CMS develops most of the codes. Codes beginning with D are developed and copyrighted by the American Dental Association (ADA) and are published in the *Current Dental Terminology* (CDT-3). HCPCS codes are used to identify miscellaneous services, supplies, materials, drugs and professional services not contained in the CPT® coding system. These codes begin with a single letter, followed by four numbers (e.g., K0007).

HCPCS Level II modifiers are developed and updated annually by CMS and are used to indicate that a procedure has been altered. These modifiers consist of two letters (e.g., -AA) or one letter and one number (e.g., -E1).

Local codes are used to identify department unique services or supplies. They consist of four numbers followed by one letter (except F and T). For example, 1040M must be used to code completion of the department's accident report form. The Health Insurance Portability and Accountability Act (HIPAA) may alter the use of some local codes.

Local modifiers are used to identify department unique alterations to services. They consist of one number and one letter (e.g., -1S). HIPAA may alter the use of some local modifiers.

The fee schedules do not contain the full text descriptions of the CPT®, HCPCS or CDT codes. Providers must bill according to the full text descriptions published in the CPT® and HCPCS books, which can be purchased from private sources. Refer to WAC 296-20-010(1) for additional information.

REFERENCE GUIDE FOR CODES AND MODIFIERS

	HCPCS Level I			HCPCS Level II	
	CPT® Category I	CPT® Category II	CPT® Category III	HCPCS	L&I Local Codes
Source	AMA/ CMS	AMA/ CMS	AMA/ CMS	CMS/ ADA	L&I
Code Format	5 numbers	4 numbers followed by F	4 numbers followed by T	1 letter and 4 numbers	4 numbers and 1 letter (not F or T)
Modifier Format	2 numbers	N/A	N/A	2 letters or 1 letter and 1 number	1 number and 1 letter
Purpose	Professional services, pathology and laboratory tests	Tracking codes to facilitate data collection for tracking performance measurement	Temporary codes for new and emerging technologies	Miscellaneous services, supplies, materials, drugs and professional services	L&I unique services, materials and supplies

PROVIDER BULLETINS AND UPDATES

Provider Bulletins and Provider Updates are adjuncts to the *Medical Aid Rules and Fee Schedules*, providing additional fee schedule, medical coverage decisions and policy information throughout the year.

Provider Bulletins give official notification of new or revised policies, programs and/or procedures that have not been previously published.

Provider Updates give official notification of corrections or important information, but the contents do not represent new policies, programs and/or procedures.

All users of the *Medical Aid Rules and Fee Schedules* are encouraged to keep Provider Bulletins and Updates on file. The bulletins and updates listed below were in effect at the time this fee schedule was printed.

Provider Bulletins are available on the department's web site at <http://www.LNI.wa.gov/ClaimsInsurance/Providers/ProviderBulletins/default.asp>. If you need hard copies, you may request them from the Provider Hotline at 1-800-848-0811.

If a bulletin or update is not listed here, it is either no longer current or has been incorporated into the *Medical Aid Rules and Fee Schedules*. Refer to the body of the *Medical Aid Rules and Fee Schedules* for changes affecting your practice.

CURRENT PROVIDER BULLETIN LIST

Bulletin Number	Date Issued	Subject	Contact Person	Phone Number
04-05	04/04	Preferred Drug List	Jaymie Mai	360-902-6792
04-03	01/04	Vocational Rehabilitation Rule Changes	Mary Kaempfe	360-902-6811
04-02	01/04	Implementation of Senate Bill 6088 and the Preferred Drug List	Jaymie Mai	360-902-6792
04-01	01/04	Coverage Decisions July 2003 to December 2003: Bone Morphogenic Protein, Intradiscal Electrothermal Therapy (IDET), Bone Cement for Kyphoplasty and Vertebroplasty, Thermal Shrinkage for the Treatment of Shoulder and Anterior Cruciate Ligament Instability	Grace Wang	360-902-5227
03-16	12/03	Review Criteria for Knee Surgery	LaVonda McCandless	360-902-6163
03-15	12/03	The Pharmacy On-Line Point-of-Services Billing System	Tom Davis	360-902-6687
03-13	11/03	Bone Growth Stimulators and Tobacco Use Cessation for Spinal Fusions	Jami Lifka	360-902-4941
03-12	10/03	Vocational Provider Performance Measurement Systems Enhancements	Mary Kaempfe	360-902-6811
03-11	09/03	Guideline on Facet Neurotomy	LaVonda McCandless	360-902-6163
03-10	08/03	Authorization for Interpretive Services/ Department Review of Providers	Paulette Golden	360-902-6823

Bulletin Number	Date Issued	Subject	Contact Person	Phone Number
03-09	07/03	Coverage Decisions, January – June 2003: ERMI Flexionater & Extensionater Devices, Extracorporeal Shockwave Therapy (ESWT), Vacuum Assisted Socket System (VASS)	Grace Wang	360-902-5227
03-08	06/03	Vocational Rehabilitation Rule Changes/ Referrals for Stand Alone & Provisional Job Analysis	Mary Kaempfe	360-902-6811
03-07	06/03	Implementation of the Prospective Drug Utilization Review Program	Jaymie Mai	360-902-6792
03-06	06/03	Chiropractic Consultant Program	Joanne McDaniel	360-902-6817
03-03	03/03	Guidelines for the Evaluation & Treatment of Injured Workers with Psychiatric Conditions	LaVonda McCandless	360-902-6163
03-02	02/03	Coverage Decisions: Autologous chondrocyte implant, Meniscal allograft transplant, Computerized prosthetic knee, UniSpacer	Grace Wang	360-902-5227
03-01	01/03	Interpreter Services	Paulette Golden	360-902-6823
02-12	12/02	Rating Permanent Impairment	Jami Lifka	360-902-4941
02-11	12/02	Guideline for the Use of Neurontin® in the Management of Neuropathic Pain	LaVonda McCandless	360-902-6163
02-07	10/02	General Vocational Rehabilitation and Claims Information	Mary Kaempfe	360-902-6811
02-06	7/02	Spinal Injection Policy	Lee Glass	360-902-4256
02-05	5/02	Hospital Outpatient Prospective Payment System Device Payment Pass-Through Payment Update	Jim King	360-902-4244
02-04	4/02	Utilization Review Program New UR Firm	Nikki D'Urso	360-902-5034
02-03	4/02	HIPAA Impacts on Labor & Industries	Jim King	360-902-4244
02-01	3/02	Guidelines for Shoulder Surgeries	LaVonda McCandless	360-902-6163
01-14	12/01	Recent Formulary Coverage Decisions and Drug Updates	Jaymie Mai	360-902-6792
01-13	11/01	Hospital Outpatient Prospective Payment System	Jim King	360-902-4244
01-12	11/01	Ambulatory Surgery Center Payment	Dee Hahn	360-902-6828
01-11	11/01	Transcutaneous Electrical Nerve Stimulation (TENS)	Anita Austin Susan Christiansen	360-902-6825 360-902-6821
01-09	10/01	Hearing Aid Services & Devices Reimbursement Policies & Rates	Joanne McDaniel	360-902-6817

Bulletin Number	Date Issued	Subject	Contact Person	Phone Number
01-08	8/01	Payment Policies for Attendant Services	Jim King	360-902-4244
01-07	8/01	Chiropractic Consultant Program	Joanne McDaniel	360-902-6817
01-06	6/01	Testing for and Treatment of Bloodborne Pathogens	Jamie Lifka	360-902-4941
01-05	6/01	Guidelines for Lumbar Fusion (Arthrodesis)	LaVonda McCandless	360-902-6163
01-04	5/01	Vocational Provider Performance Measurement	Mary Kaempfe	360-902-6811
01-03	5/01	Vocational Rehabilitation Payment Guidelines	Blake Maresh	360-902-6564
01-01	2/01	Vocational Rehabilitation Purchasing	Blake Maresh	360-902-6564
00-09	10/00	Recent Medical Coverage Decisions on Intradiscal Heating (IDET) and Vertebral Axial Decompression Therapy (Vax-D)	Grace Wang	360-902-5227
00-08	7/00	Utilization Review Program	Nikki D'Urso	360-902-5034
00-06	5/00	Outside of Washington State Provider Reimbursement Policies	Tom Davis Jim King	360-902-6687 360-902-4244
00-04	5/00	Payment for Opioids to Treat Chronic, Noncancer Pain	LaVonda McCandless	360-902-6163
99-11	12/99	Job Modifications and Pre-Job Accommodations	Karen Jost	360-902-5622
99-04	6/99	Physician Assistant Provider Numbers	Tom Davis	360-902-6687
99-02	5/99	Payment for Job Analysis Review	Rich Wilson	360-902-5447
98-11	12/98	Fibromyalgia	Jami Lifka	360-902-4941
98-10	12/98	Hyaluronic Acid in Treatment of Osteoarthritis of the Knee	Jami Lifka	360-902-4941
98-09	9/98	Authorizing Vocational Retraining: Policies 6.51, 6.52 & 6.53	Dave Erickson	360-902-4477
98-04	6/98	Reimbursement for Post-Acute Brain Injury Rehabilitation Treatment Programs	Jim King	360-902-4244
98-02	4/98	Post-Acute Brain Injury Rehabilitation for State Fund & Self Insured Employers	Lucille Lapalm RN, ONC	360-902-4293
98-01	2/98	Payment Policy for Nurse Case Management Services	Pat Patnode RN, ONC	360-902-5030
97-05	10/97	Complex Regional Pain Syndrome (CRPS)	LaVonda McCandless	360-902-6163
97-04	7/97	Neuromuscular Electrical Stimulation (NMES) Device	Grace Wang	360-902-5227
96-11	11/96	Home Modification Policy 11.10	Kim Skoropinski	360-902-6682
96-10	10/96	Exchanging Medical Information with Employers	Joanne McDaniel	360-902-6817
95-10	11/95	Guidelines for Electrodiagnostic Evaluation of Carpal Tunnel Syndrome	Lavonda McCandless	360-902-6163

Bulletin Number	Date Issued	Subject	Contact Person	Phone Number
95-08	10/95	Introducing the Center for Excellence for Chemically Related Illness	Joanne McDaniel	360-902-6817
95-04	4/95	Psychiatric Evaluations and Thoracic Outlet Syndrome (TOS)	LaVonda McCandless	360-902-6163
94-16	6/94	Home Health Care and Hospice Care	Lucille Lapalm RN, ONC	360-902-4293
93-02	4/93	Pain Clinics	Carole Winegar	360-902-6815

CURRENT PROVIDER UPDATE LIST

Update Number	Date Issued	Subject	Contact Person	Phone Number
03-02	12/03	Physical, Occupational and Massage Therapy	Karen Jost	360-902-5622
03-01	04/03	Transcutaneous Electrical Nerve Stimulation (TENS) Program	Anita Austin Susan Christiansen	360-902-6825 360-902-6821
02-03	12/02	Winter Voc Update	Rich Wilson	360-902-5447
02-02	11/02	Fall Voc Update	Rich Wilson	360-902-5447
02-01	5/02	Spring Voc Update	Mary Kaempfe	360-902-6811
01-02	11/01	Vocational Services	Joanne McDaniel	360-902-6817
96-02	10/96	Errors the Department Frequently Identifies during Audits and Reviews	Sharon Brosio	360-902-6299